

## Nassau County TAAC

### Draft Minutes

**Date: November 19, 2013**

**Location: 947 Stewart Avenue, Garden City**

**Members in attendance:** Scott Andreala Paul Benyon, Bob Schoenfeld, Ed Molloy, and Sandy Probert,

**Nice Staff:** Danielle Bachor, Jack Khzooz, Darryll Simpson, Larry Kucern and Jake Sion

**Absent:** Walter Schmidt, Cathy Bell, Therese Brzezinski, Lori Schharr, Joe O'Brien and Matthew Dwyer

The TAAC chair, Scott Andreala called the meeting to order at 10:15am.

Action: The minutes for the December meeting were accepted.

**Old Business:** None

We discussed the new Able Ride booklet. The new booklet will be around 40 pages. The booklet in both English and Spanish and one side pages. Some other format ideas of how the booklet should were in braille, large print if possible and on the website. Ed suggested a CD in word as another option. Cancelltions and no shows were discussed is described in the new book.

**Report by jack:** Jack informed to us that everything such as meeting dates, agennda, and minutes must be on the nice bus websites. Jack gave out the monthly stats and we went over them .

**Fixed Routes:** 6 buses had issues with the lifts from Dec 15<sup>th</sup> through Jan 12<sup>th</sup> was medially fixed. Scott asked Jack about accessibly of the fix route buses when it snows . Jack said there is a crew to salt ASAP. Jack gave us examples of what happened to 3 buses in Hicksville (by the station) the broke down due to the snow. Bob asked about the markings for the buses at Hicksville, Roosevelt Field act. Jack answered that the new markings are being made. Paul Benyon mentioned that on the N6 and N20 are not aware of the Able Ride pass.

Jack introduced to us Jake Sion. He handles out some information on mobile ticketing for fixed routes buses.

**Report by Darryll Simpson:** Able ride only had 3 buses that 3 lift issues. They were sent over another bus imediaily. Sandra asked Darryll about on hold music. Ed mentioned putting a recording about the services of Able Rid while people are on the phone holding on. The IUR system is not up to date. The system should be up to date with 6 to 9 months. Scott asked about the GPS system on the buses. The company Avalon is also using old maps. We hope within 6 months everything will be in place. Darryll also spoke the appeal process for "no shows" act Darryll was approached with an appeal because a person was denied because the person application was incomplete.

**Mini vans:** Darryll explain how the new mini will be use. The vans can **ONLY** have one wheelchair and the driver or 3 ambulatory riders plus the driver. Scott asked if the front seat **cannot** be removed due to the **DOT standards**.

**New Business:** Jake Sion spoke about mobile ticketing for fixed route buses. The mobile ticketing will launch on fix route buses first and then if it works then it might launch on para transit. The pilot will launch this April the whole program should be in place by this June.

Scott brought up the topic of Camp Anchor once again. The N69 must look into to see if the MTA turned over to see if it too Long Beach. Darryll suggested that the committee to write letters Ancltor, Helen Company. Jones Beach and Able Ride **ONLY** goes if there are events. Nice Bus only gets 2% of funding by Nassau County.

Scott Andreala tabled his section on the December 17<sup>th</sup> meeting until next meeting

**Upcoming Meetings:**

March 18, 2014

April 15, 2014

May 20, 2014

Meeting adjourned Chair Scott at 11:50 am.