

Transportation Accessibility Advisory Committee Meeting
August 19, 2014
Location: 947 Stewart Ave., Garden City, NY.

The meeting was called to order at 10:01 am by the chair Scott Andreala.

Members in attendance: Scott Andreala, Cathy Bell, Matt Dwyer, Sandy Probert, Lori Scharff, Robert Schoenfeld and Therese Brzazinski.

Members absent: Robert Pippia, Paul Benyon, and Ed Molloy.

A motion to accept the minutes as sent was made. The motion was seconded and carried.

Darryll reported:

Fixed route new schedules starting in September for N-6-x, and N-1, Clever Devices project is moving forward it is anticipated that the upgrades will be completed by the end of the calendar year. Fixed route will go to VoIP technology before the end of the year. 15 to 20 vehicles will be tested with the new cellular communication. Able-ride mvt will be fitted with in and outbound technology is in the process. Almost 40 have inbound cell service. They will have canned messages such as arrived, call client.

Limited testing of the electronic ticketing system hopes to be started at some point. IOS systems are not an issue with this. They are not looking at an actual electronic, phone-based system, instead, they will capture the fare at the point of reservations. NICE is meeting with UCP and Abilities since they purchase tickets in bulk for the clients so they are currently working with them on how to handle the tickets. They are looking at the purchasing of 10 tickets instead of the current 20 per book.

Each ticket will have an identification number. They will redeem the ticket and they will be able to put unused tickets back electronically. It was asked that this be brought to the committee before it is released. Able-ride statistics On-time level is up from last month. See attached data. Discussion took place about customers not being ready at the start of the window. Tesheena: Reviewed the call center statistics.

Questions for reservations. Discussion took place about mobility devices and clients not understanding a relater is a mobility device. Matt stated that he will not be able to serve on the committee as the result of ongoing commitments. However, he is turning over to NICE the resumes of three possible people to replace him on the committee. Matt will continue to attend meetings and assist in any manor going forward. **(I have removed Matt due to the number of absences.)**

In addition, Joe Obrien and Walter still need to be replaced on the committee. Discussion took place about the appointment of members. The County Executive selects the individuals. The chief executive of NICE would make the referrals over to the county.

Public Comment:

It was stated that there are issues on fixed route with drivers not securing mobility devices, including power and manual wheelchairs. A listing of dates/time and routes where this happened

was turned over to Tesheena. Committee Comments/clarifications: Tesheena stated that an individual cannot request a bus verses a van verses a minivan. Some of the fixed route drivers do not understand that passengers with an Able-Ride ID can ride for free.

Next meeting September 16, 2014. Motion adjourned at 11:14 am.

